



Where generations thrive

Patient Bill of Rights

You Have a Right:

- to considerate and respectful health care.
- to obtain from your doctor all complete information concerning diagnosis, treatment and prognosis in understandable terms. When not advisable to give such information directly to the patient, the information shall be made available to an appropriate person on the patient's behalf.
- to know the identity and professional status of individuals providing service, and to know which provider is primarily responsible for your care.
- to informed participation in decisions involving your health care.
- to a safe environment with suitable privacy.
- to confidential handling of all discussions and records involving your health care.
- to receive from your physician information necessary to give informed consent prior to the start of any procedure and / or treatment.
- to refuse treatment and be informed of the medical consequences of refusal.
- to expect reasonable education regarding treatment options and prescribed treatment programs.
- to receive an explanation of the statement for services rendered.
- to provide confidential feedback via Patient Comment Card provided at the office or our website.



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You are Responsible:

- for providing accurate and complete information about present health concerns, medications, past illnesses, and any other pertinent medical facts.
- for informing your healthcare provider if you do not understand the instructions or explanations given to you.
- for informing your healthcare provider if instructions cannot be followed and a more suitable plan is required.
- for keeping appointments or informing us when unable to do so.
- for fulfilling financial obligations for health care.
- for providing current and accurate health information at each visit.
- for cooperating in observing safety regulations and policies in the office.
- for cooperating in the resolutions of medical situations that may arise in the office.
- for treating clinic personnel, providers and nursing staff with respect.